

NLM Office of Engagement and Training (OET)

FY 2020 Highlights

October 1, 2019 – September 30, 2020

This year, OET grew to include a total of 25 team members.



Network of the National Library of Medicine (NNLM)

The mission of the NNLM is to advance the progress of medicine and improve the public's health by providing all U.S. health professionals with equal access to biomedical information and improving the public's access to information to enable them to make informed decisions about their health.

In FY 2020:

- There were **215** classes taught, with **37,144** registered participants.
- There were **2,261** activities with **250,280** participants.
- There were **237** projects funded with a total of **\$2,990,318** awarded.
- A **new NNLM logo** was revealed!



OET exhibited at the following conferences:



American Medical Informatics Association (AMIA)



American Public Health Association (APHA)



Medical Library Association (MLA)



National Ryan White Conference on HIV Care & Treatment

OET collaborates in these partnerships:

HIV/AIDS Community Information Outreach Program



HIV/AIDS Community Information Outreach Program (ACIOP)

U.S. National Library of Medicine®

Environmental Health Information Partnership

Environmental Health Information Partnership (EnHIP)

OET developed several trainings to complement the launch of the new PubMed.



Training highlights include:

- **11** new PubMed Essentials Quick Tours were launched, receiving a combined approximately **13,000** page views per month
- **1,482** people completed the PubMed Essentials Moodle course and received continuing education credit
- **2,292** people completed the How PubMed Works live class
- **13,000** page views per month for the Using PubMed in Evidence-Based Practice tutorial



OET developed several resources, training, and program proposals to **support data science**, including a framework for increasing capacity for library and information science (LIS) professionals.

OET was proud to welcome the first graduates of the **Tanzanian Health Information Specialist (HIS) Training Program**, which is a 3-year diploma program to develop a nationwide workforce with medical information and electronic health records management skills. In 2020, 6 students graduated, and 80 students will graduate in 2021.



As **COVID-19 changed the world**, OET played an important role in supporting NIH's and NLM's response to the pandemic.

- OET participated in the Rapid Acceleration of Diagnostics-Underserved Populations (RADx-UP) initiative in the creation of the data harmonization guidance to the newly awarded RADx-UP Coordination and Data Collection Center (CDCC).
- OET supported the NIH Community Engagement Alliance (CEAL) Against COVID-19 Disparities by providing content for and partnerships with community-based organizations, and by contributing educational content about vaccines and clinical trials for the CEAL website.
- OET received funding from NLM to investigate the need for the development and strengthening of infrastructure, mechanisms, and tools to support U.S. public and academic libraries as they serve their communities, including populations that are underserved, during the COVID-19 pandemic.
- The Network of the National Library of Medicine (NNLM) *All of Us* Research Program shifted to a virtual model to continue providing programming in health literacy, digital health literacy, citizen science, and clinical research literacy for patrons and the general public.

