This year, OET grew to include a total of 25 team members.

Network of the National Library of Medicine (NNLM)
The mission of the NNLM is to advance the progress of medicine and improve the public’s health by providing all U.S. health professionals with equal access to biomedical information and improving the public’s access to information to enable them to make informed decisions about their health.

In FY 2020:
- There were 215 classes taught, with 37,144 registered participants.
- There were 2,261 activities with 250,280 participants.
- There were 237 projects funded with a total of $2,990,318 awarded.
- A new NNLM logo was revealed!

OET exhibited at the following conferences:

- American Medical Informatics Association (AMIA) Annual Symposium
  - November 16-20, Washington, D.C.
- American Public Health Association (APHA) Annual Meeting and Expo
  - Philadelphia, Nov. 2 - 6
- Medical Library Association (MLA)
- National Ryan White Conference on HIV Care & Treatment
- 30th Anniversary of the Ryan White Conference on HIV Care & Treatment
- All of Us Research Program
- HIV/AIDS Community Information Outreach Program (ACIOP)
- Environmental Health Information Partnership (EnHIP)

OET collaborates in these partnerships:

- HIV/AIDS Community Information Outreach Program (ACIOP)
- Environmental Health Information Partnership (EnHIP)

As COVID-19 changed the world, OET played an important role in supporting NIH’s and NLM’s response to the pandemic.

- OET participated in the Rapid Acceleration of Diagnostics-Underserved Populations (RADx-UP) initiative in the creation of the data harmonization guidance to the newly awarded RADx-UP Coordination and Data Collection Center (CDCC).
- OET supported the NIH Community Engagement Alliance (CEAL) Against COVID-19 Disparities by providing content for and partnerships with community-based organizations, and by contributing educational content about vaccines and clinical trials for the CEAL website.
- OET received funding from NLM to investigate the need for the development and strengthening of infrastructure, mechanisms, and tools to support U.S. public and academic libraries as they serve their communities, including populations that are underserved, during the COVID-19 pandemic.
- The Network of the National Library of Medicine (NNLM) All of Us Research Program shifted to a virtual model to continue providing programming in health literacy, digital health literacy, citizen science, and clinical research literacy for patrons and the general public.