OET's programs and activities are strategic connections for NLM's collections, products, and services to all stakeholder communities.

COVID-19 remained a focus for OET this year.

- OET staff created nine new educational videos in English and Spanish on clinical trials, vaccines, and COVID-19-related topics for NIH’s Community Engagement Alliance (CEAL) Against COVID-19 Disparities initiative.
- OET staff represented NLM on the Executive Committee for NIH’s Researching COVID to Enhance Recovery (RECOVER) initiative, which seeks to understand, prevent, and treat post-acute sequelae of SARS-CoV-2 (PASC), including long COVID.
- OET investigated the need for the development and strengthening of infrastructure, mechanisms, and tools to support U.S. public and academic libraries as they serve their communities, including populations that are underserved, during the COVID-19 pandemic.
- OET staff supported the Ugandan Health Communication Network as it held a conference to discuss health communication in the time of COVID-19.
- The NNLM All of Us program offered virtual health programming to support public libraries and their patrons.

The Network of the National Library of Medicine (NNLM) successfully transitioned to the new 2021-2026 Cooperative Agreement. NNLM’s main goals are to work through libraries and other members to support a highly trained workforce for biomedical and health information resources and data, improve health literacy, and increase health equity through information.

Seven health sciences libraries function as the Regional Medical Library (RML) for their respective region.

This year, NNLM:
- Welcomed one new RML (at the Medical University of South Carolina) and two new centers (the National Evaluation Center at Northwestern University and the National Center for Data Services at New York University and University of Massachusetts Medical School).
- Launched a new NNLM website.
- Hosted the first NNLM Day at MLA’21.
- Hosted two virtual symposiums for library staff: “Responding to the COVID-19 Infodemic” and “BLOSSOM: Building Life-Long Opportunities for Strength, Self-Care, Outlook, Morale and Mindfulness.”

OET staff created and updated 32 online training products, including tutorials and videos. New trainings created this year include:

- NIH Preprint Pilot Librarian Toolkit
- MedlinePlus for Librarians and Health Educators tutorial
- Drug and Chemical Information on-demand course
- Common Data Elements: Standardizing Data Collection tutorial

Training highlights by the numbers:

- The Finding and Using Health Statistics tutorial averages more than 37,000 page views per month.
- The Medical Subject Headings (MeSH) in MEDLINE/PubMed tutorial averages almost 36,000 page views per month.
- The PubMed Subject Search: How It Works tutorial averages more than 3,300 page views per month.

OET participated in the following conferences:
- Medical Library Association (MLA) vConference
- American Medical Informatics Association (AMIA) Virtual Symposium
- All of Us Virtual Minority Student Research Symposium

OET continued their successful partnership with the HIV/AIDS Community Information Outreach Program (ACIOP), which is a competitive awards program offered by NLM to community-based organizations and libraries to improve HIV/AIDS health information access.

Projects funded in 2021 include:

- CAN You See Me? #HIVINFO: A Multifaceted Approach of NIH/NLM Resources Dissemination
- National Latinx AIDS Awareness Day (NLAAD) Expansion
- Youth Education Access on HIV (YEAH) 2.0
- SisterLove’s Interactive Online Resource Guide for People Living With and Affected by HIV and AIDS in Metro Atlanta

OET staff served on the Data Science @ NLM Training Program team, and participated in the NLM Data Science Spring Fling.

In summer 2021, OET welcomed its first cohort of interns, who supported OET by collecting biomedical, public health, and library course data for Historically Black Colleges and Universities (HBCUs).